# SCOTT FORDIN

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## Services Offered

- Technical documentation & illustration
- Courseware materials & live training
- Webinars, screencasts & audio narration
- Technical articles & executive briefings
- Information architecture & UI design
- Online help & Web site development
- Book proposals & publication design
- German translation

## Synopsis

- Over 25 years experience as a technical writer and illustrator, information architect and UI designer, multimedia author, online help and courseware developer, German technical translator, and authoring and production tools integrator
- Documented history of analyzing technology tools and trends to create cutting-edge products and information systems
- Proven ability to communicate with audiences ranging from most technical to least experienced
- Comprehensive knowledge of markup languages, authoring, graphics, and production tools
- Broad experience in many media: print, online, audio, video, illustration, photo, live presentation

## Goals

- Leveraging my analytic strengths, knowledge of technology trends, creative skills, and broad tools experience to provide executive summaries, strategic whitepapers, and technical partner support
- Continuing to expand architectures, techniques, and tools to design, author, and produce state-of-the-art technical publications, online help, multimedia content, and information systems
- Designing and creating comprehensive courseware, training materials, and systems integration content for print, online, and live presentation

## Skill Sets

- **Authoring Tools:** Microsoft Office, OpenOffice, Framemaker, Epic, Celtx, Emacs, Texmaker, TexXnicCenter, TeXworks, Syntext, Oxygen, XML Mind, WebWorks
- **Media Tools:** Photoshop, Illustrator, Dreamweaver, TopStyle, Flash, Gimp, Vegas, Acid, Audacity, Camtasia, DVD Architect, TMPGenc, DVD Source Creator
- **Languages:** XML, HTML, SGML, CSS, PHP, Java, Javascript, TeX, SQL, Perl, Ruby
- **Development Tools & Platforms:** Apache HTTP Server, Tomcat, Ant, GlassFish Server, WebLogic Server, MySQL, Access, OpenOffice Base, NetBeans, Documentum, Drupal
- **Operating Systems:** Windows, Solaris, Linux, Mac OS X
- **Other:** German translation, audio narration, A/V production, photography, live performance

## Trade Books

- **"The Java EE 5 Tutorial,"** Addison-Wesley, 2006, 2008, 2010 (contributing author)
  ISBN-13: 978-0321490292
- **"Wabi 2: Opening Windows,"** Prentice-Hall, 1996 (wrote, illustrated, designed; **cited a *"Best Book of 1996"* by *Unix Review* magazine, June 1997**) ISBN-13: 978-0134616179

# Work Experience

Listed below are brief summaries of my two most recent jobs. Additional work experience is available at http://www.ohelp.com/resumes/scott_fordin-addendum.pdf.

**Oracle**                                                        **February 2010-Present**

- Wrote online help, inline help, man pages, and several books in documentation set for major new releases of Oracle GlassFish Server and GlassFish Server Open Source Edition products
- Member of transition team that delivered first post-Oracle/Sun merger documentation for GlassFish Server; new branches and delivery models for open source and commercial products
- Contributed illustrations and German localization of code samples for the *Jave EE 6 Tutorial*
- Developed product assessments and workflow analysis; delivered tooling and script support to enable Oracle writers to work with legacy Sun authoring tools and publication processes

**Sun Microsystems**                                         **March 1993-February 2010**

- Documentation lead for Web Space Server project; wrote and illustrated open source and proprietary primary and add-on product documentation; created and narrated screencasts, presented trade-show demonstrations
- Led Sun's XML Web site for over two years; created overall information design, wrote and illustrated numerous technical articles and executive summaries, shepherded more than 20 products through packaging, presentation, copyright, and export control
- Contributed text, illustrations, and editing for public and internal Sun API specifications and W3C draft proposals, including WSCI, JAXB, WSPL, XML Pipeline, Java Management Beans, StAX
- Documentation lead for Java Compatibility Test Suite and TCK documentation sets for 24 individual Java technologies; wrote scripts against Solbook DTD to migrate all sets from Framemaker to SGML and partially automate ongoing production and management
- Documentation lead for Sun Social software; wrote and illustrated documentation; created and narrated series of overview and training screencasts
- Wrote online help systems and Web-based programming guides for Solaris Enterprise Manager, Solaris Management Console, Solaris DHCP Server, NT-NFS, SunPC; **earned co-patent** for online help mechanism used on Solaris Management Console
- Documentation lead and partner liaison on joint Sun/Tivoli Corona project to develop a Java-based network application management framework
- Documentation lead and partner liaison for Wabi developers and ISVs; wrote diagnostic guides, newsletters, technical questionnaires
- Founder and co-lead of Online Help Development and Technical teams, member of SGML tag team; developed corporate-wide style guides, tool recommendations, tagging structures; helped migrate Sun documentation from Framemaker to SGML authoring and production

# Education

- B.A., Tufts University; Major in English, Minors in Engineering Science, German, Fine Arts
- SunU coursework in Java programming, MySQL admin and development, SGML authoring
- Independent Studies at Boston Museum of Fine Arts School in choreography and painting