



3 Ohio Avenue
Nashua, NH 03060
+1 (603) 325-1561
sfordin@ohelp.com
www.ohelp.com

Scott Fordin

*Technical writing & illustration,
online help, information architecture*

(Publications, education, & software skills summaries)

i I have over 40 years experience in both **salaried** and **contract-based project** positions. This résumé lists only my publications, education, and a summary of software skills. For details about my salary-based employment, please see `scott_fordin-resume_salary.pdf`. For details about my project-based work, please see `scott_fordin-resume_projects.pdf`. For my complete résumé, all together in a single document, please see `scott_fordin-resume_full.pdf`.

Services offered

- Technical documentation & illustration
- Training materials & courseware
- Technical articles & executive briefings
- Online & inline help systems
- Information architecture & design
- Screencasts & narration

Overview

- **Over 40 years experience** in salaried and project-based positions as a technical writer, illustrator, information architect, UI designer, online help developer, and multimedia author
- Broad experience with a **wide range of tools and delivery models** for text, illustration, photo, video, audio, online, context-sensitive, print, and live presentation
- Comprehensive knowledge of **Linux, MacOS, Windows, Solaris, iOS, and iPadOS** operating systems and development environments

Publications

- **“The Java EE 5 Tutorial”**; Addison-Wesley, 2006, 2008, 2010 (contributing author); ISBN-13: 978-0321490292
- **“The Java Architecture for XML Binding (JAXB) 2.0”**; Java Community Process (JCP) specification, April 19, 2006 (contributing editor)
- **“Web Service Choreography Interface (WSCI) 1.0”**; World Wide Web Consortium (W3C) Note 8, August 2002 (contributing author, editor)
- **“XML Pipeline Definition Language Version 1.0”**; World Wide Web Consortium (W3C) Note 28, February 2002 (contributing editor)
- **“Wabi 2: Opening Windows”**; Prentice-Hall, 1996 (wrote, illustrated, designed; named a “Best Book of 1996” by *Unix Review* magazine, June 1997); ISBN-13: 978-0134616179
- **“Visual distress signals”**; *SAIL* magazine, December 1980, Volume 11, Issue 12 (writing and photographs for article about safety flares and other visual distress signals)
- **“Cross-Atlantic Yacht Race”**; *Nikon World* magazine, January 1977, Volume 9, Number 3 (photographs for article about transatlantic sailboat race)
- **“A Seaman They Called ‘Young Boy’”**; *Long Island Newsday* magazine, April 25, 1976 (photographs and was interviewed for article about transatlantic sailboat race)

Software tools

Writing: Arbortext ▪ Bear ▪ Byword ▪ Drafts ▪ Editorial ▪ Emacs ▪ FrameMaker ▪ FreeMind ▪ LibreOffice ▪ Notepad++ ▪ NoteTab Pro ▪ oXygen ▪ Scrivener ▪ SimpleMind ▪ Sublime Text ▪ T_EXShop ▪ T_EXstudio ▪ Ulysses ▪ vi/vim ▪ Word

Illustration: Affinity Designer ▪ Affinity Photo ▪ Amadine ▪ Concepts ▪ GIMP ▪ Illustrator ▪ Inkscape ▪ Photoshop ▪ Pixelmator ▪ PowerPoint ▪ Procreate ▪ Snagit ▪ Visio

Video: Camtasia ▪ HandBrake ▪ iMovie ▪ Premiere ▪ Subler ▪ TMPGEnc ▪ Vegas

Audio: Audacity ▪ Ferrite ▪ GarageBand ▪ ID3 Editor ▪ Reaper ▪ Subler

Scripting & coding: Bash/KSH/ZSH ▪ CSS ▪ Java ▪ JavaScript ▪ PHP ▪ Python

Source control & issue tracking: CVS ▪ Git ▪ Jira ▪ Perforce ▪ Subversion

Containerized automation & deployment: Ansible ▪ Helm ▪ Kubernetes

Ab Initio: Authorization Gateway ▪ Co>Operating System ▪ Co>Relate ▪ Control>Center ▪ Graphical Development Environment ▪ Metadata Hub ▪ Query>It ▪ Technical Repository

Education

○ B.A. English, Tufts University, 1982

- Minor focuses in Engineering Sciences and Fine Arts
- Completed four Independent Studies at the Boston Museum of Fine Arts School: Animation, Choreography, Painting (2)
- Fulfilled University Language Requirements in German and Spanish

○ Ab Initio, 2011–2024

- Ongoing coursework and lectures in Co>Operating System, Graphical Development Environment, Technical Repository, Metadata Hub, Express>It, Authorization Gateway, Control>Center, Co>Relate, Query>It, and Active>Data

○ JPMorgan Chase, 2016–2021

- Completed twenty-seven courses mandated for general employees
- Completed twenty-four courses mandated for software developers

○ Sun University (SunU), 1993–2010

- Ongoing coursework and lectures in Java programming, MySQL development and administration, and SGML authoring